6 Oaklands Way Fareham Hants PO14 4LE 18th September 2020

Your client: Mrs Bernadette Rogers

Re: Estate of Mrs U.L. Wills

Your ref: WC/3885

Mr Couchman,

I have never disputed that your client should receive compensation for the 2½ years my late mother stayed with Bernadette, but the level of that compensation must be realistic for one's own Mother staying in one's home.

At no point over the past 2½ years that my late Mother stayed with your client did she give any indication whatsoever to her siblings that she intended to charge an outrageous and unreasonable amount.

This dispute with your client is not solely about her compensation.

The facts are that your client stole £100,000 between 21st April and 22nd May and sent out her first ludicrous demand for a total of £150,000 on the 27th May when she could no longer conceal the theft as I would not be fobbed off by her obfuscations.

To be crystal clear: The dispute is about the theft of £100,000 from my late Mother's estate and your client's continued retention of my late Mother's valuable items. She is to return the money and send the valuables to me as previously requested, then arrange a conference call with her siblings to discuss and arrange appropriate compensation.

Please tell Mrs Rogers that it is now time to accept this and move on.

For your information I have taken legal advice, including from the sources listed below:

- 1. Lloyds Band Fraud department
- 2. The Office of the Public Guardian
- 3. The High Court for Justice (Probate)
- 4. Local family solicitor
- 5. Aviva legal department, Wills & Probate specialist.
- 6. The local Police
- 7. ActionFraud.

For your information the advice received from the above sources is consistent: It is illegal to withdraw money from an open account of someone who has died before you have informed the bank of the death and been granted probate. This is the case even if you need to access some of the money to pay for the funeral.

Andrew Wills